



Top Tips For Using Your Phone Abroad

Any questions? Just give us a ring on 01642 713667

Signal Tips
Summer 2019





Who are Signal Telecom?

We are a family run business communications provider with over 25 years experience, based in Stokesley on the outskirts of North Yorkshire.

Outstanding customer service is our main priority, our friendly & expert team is made up of people that care about you and your business.

Our Services

- The latest business mobiles and tablets
- Bespoke business phone systems & landlines
- Fast & reliable business broadband
- Accurate & user friendly vehicle tracking
- Microsoft Office 365
- Useful business applications

Get in touch

Our team here in Stokesley would love to hear from you.

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Turn off data roaming when outside the EU

Since June 2017 UK networks stopped charging you extra for using your phone in the EU.

However, if you are travelling to other popular destinations such as: USA, Australia, Mexico and more you will be charged excessively for using your phone as normal.

Mobile data (3G and 4G) are the main causes of very high overcharges. We recommend turning the features off as soon as you get on the plane!

Watching videos and browsing social media in countries outside the EU using mobile data could end up costing you a fortune. We have some solutions to get around this problem...



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Alternatives to Data Roaming

WiFi Hotspots

When you need to use mobile internet abroad it's always a good idea to look for some free public WiFi. You will often find a free hotspot in your hotel, restaurant or other popular public places.

Purchase 'Bolt Ons' before you go away

It is possible to purchase 'Bolt Ons' to add on to your mobile phone contract. These will give you an allowance of minutes, texts or data.

Bolt Ons are a flat fee so you won't receive any unwanted surprises on your bill (unless you go over your allowance) and you will know exactly what you're spending.

At Signal, we are happy to put on any 'Bolt Ons' for our customers. Check with your provider to see if they can put them on for you or give us a call and we would be happy to run through some information about them.

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Apps like WhatsApp and Messenger are your friend!

When you are away you will most likely want to contact your friends and family back in the UK. The best way of doing this is to make sure you have WhatsApp downloaded before you go.

When you are connected to a WiFi hotspot you will be able to call and message people free of charge. Instead of using minutes or texts the app uses internet to allow you to contact people.

Be careful, if you are not connected to WiFi the app will use mobile data, which can cause excessive charges, unless you have a Bolt On applied.

WhatsApp can also be used to call people, just make sure the person you want to contact while you are away has WhatsApp and you're good to go!

Useful Messaging Apps:

- WhatsApp
- Facebook Messenger
- Skype
- Instagram
- iMessage (Apple only)
- Snapchat

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Download our top travelling apps!

CityMapper

CityMapper is a useful app for getting round a city you are unfamiliar with. Just enter your destination and the app will suggest a variety of routes. Whether it be by public transport, walking or cycling, CityMapper will guide you to your destination.

Uber

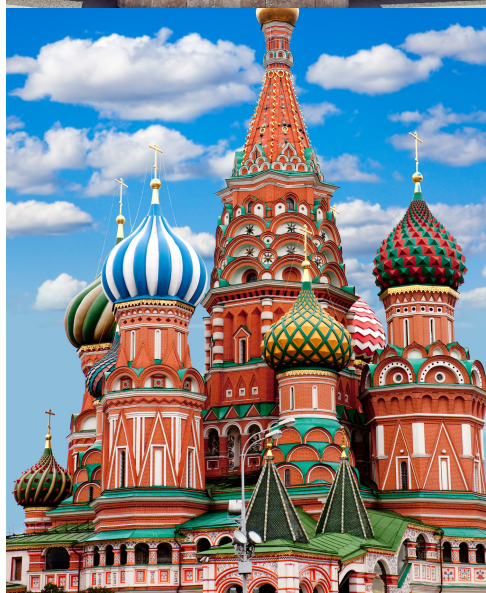
Uber is a transportation app that allows you to book a taxi securely and for a fair price. Simply tell the app where you want to go, in one of the 800 cities it's available in, and it will give you a range of fares. Choose the best option for you and a driver will be booked, payment is done through the app via debit or credit card.

TripAdvisor

On TripAdvisor you can see the reviews and opinions of thousands of people who have previously visited the bar, restaurant, hotel, ect you are are intersted in visiting. If you see that a place has good reviews your mind will be at ease, ensuring you have the best time possible on holiday!

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Some of your online apps can be used offline!

Spotify

If you love your music you will most likely use Spotify, as it gives you access to pretty much every song ever produced. However for the most part you have to stream music using data or WiFi.

There is a great way around this, before you jet off be sure to download your favourite songs, albums or playlists. This way you won't have to stream songs and they will be saved to your device. *Please note: Downloading songs on Spotify is only available with Spotify Premium.*

Google Maps

Before you visit a certain area you will be able to download the area's maps via WiFi. This will ensure you won't have to use your mobile data when using the app abroad.

If you are in the EU you can use Google Maps as normal, if you are going outside the EU and plan on using Maps we recommend downloading your destinations map before you go.

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