



Butterwick
Hospice Care

Just a few lines to say good to see you again at our meeting a couple of weeks ago, to review the current contract arrangement between Signal and Butterwick Hospice - as I said we were delighted with the seamless transfer initially, and also enjoy prompt attention, competitive pricing and your dealing with the supplier on our behalf - although this has only been required once or twice we have appreciated the fact that you resolve it, not us -plus the assurance of solid support from a local company, from friendly, helpful staff....

I am pleased to say that there is still a significant length of time remaining on our contract, but clearly we would hope to remain as happy customers by extension of the term when the time comes..

Please pass on my good wishes to Dan and Antonia, and thanks again.

Fiona Wagner
Head of Non- Clinical Services

