



What products do you have with Signal Telecom?

Signal Telecom provide us with business mobiles, broadband and a VoIP phone system.

Who do you deal with at Signal, and how is the service they deliver?

I deal with the full team, never had nothing but good prompt service from them all, really impressed by their team work.

How do we compare to other suppliers you have experienced?

Night and day, it was one of the best business choices we made.

How did the technical team handle the transfer from your previous phone system to the one we supplied?

From the initial proposal to the day of the transfer, they took us step by step, explained what was going to happen and timescales, and delivered solutions to minimise downtime.

What is your favourite thing about being a Signal Telecom customer?

Someone answers the phone and you speak to people, they have the same values of customer service as we do, and on top of that they are local.

Do you have any examples of where Signal may have went above and beyond for you?

We had a particular problem with a proposed line into an additional property that we took on, we had failed to find the identity of the line in with a few providers, but Signal were like a dog with a bone and sorted it.

How likely is it that you would recommend Signal Telecom to a friend or colleague?

10 - Promoter.

Geoff Archer
Director
P.W Archer & Son Ltd

